

Norfolk and Suffolk NHS Foundation Trust
Trust Headquarters
Hellesdon Hospital
Norwich
NR6 5BE

Julie Meikle
Head of Hospital Inspections (Mental
Health)
National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

24.06.16

Dear Ms Meikle,

CQC Inspection of Norfolk and Suffolk NHS Foundation Trust in July 2016

In preparation for your visit to the Norfolk and Suffolk NHS Foundation Trust (NSFT) in July 2016, I attach the NSFT Council of Governors' written contribution to your inspection i.e. our report on our observations of improvements in the performance of the Trust and effectiveness of the Board of Directors since your report of 3 February 2015.

In addition, this report outlines in some detail the work of the Improvement Plan Coordination Governor Sub-group (IPC) which we set up to monitor identified improvements during the period that the Trust is in special measures.

I can confirm that governors have taken up a variety of opportunities to contribute to our report, and I am satisfied that, to the best of my knowledge, it represents the collective views of the Council of Governors.

In addition, governors are looking forward to meeting with you to answer your questions.

We invite you to send us questions in advance since this would enable us to provide considered and fair responses that are both balanced and evidenced. However, of course we will be available to answer your verbal questions at your convenience.

I look forward to meeting you during your visit.

Yours sincerely

Guenever Pachent
Lead Governor
cc. Amy Sweeney, Senior Regional Manager, NHSI
cc. Gary Page, Chair, NSFT
cc. Michael Scott, CEO, NSFT
cc. Dr Jane Sayer, Director of Nursing, Quality and Patient Safety, NSFT
cc. Alan Yates, Improvement Director, NHSI
cc. Sue Barratt, Head of Governance, NSFT